

Support at Home – Service Delivery Rates

Service Delivery Rates from 1st July 2026

Your Support at Home will be charged depending on the services you receive. These charges are not out of pocket expenses to you; these Service Fees are charged to your Support at Home Package.

Type of Service	Standard Service 8am to 5pm Monday - Friday	Non-Standard Service	Saturday	Sunday	Public Holiday
Clinical Supports					
Registered Nurse	\$168.70	\$190.10	\$253.50	\$295.40	\$337.40
Physio therapist	\$189.10	\$212.60	\$284.20	\$331.20	\$378.30
Allied Health Assistant	\$107.30	\$120.60	\$161.50	\$188.10	\$214.70
Exercise Physiologist	\$189.10	\$212.60	\$284.20	\$331.20	\$378.30
Hydrotherapy 1:1	\$189.10	\$212.60	\$284.20	\$331.20	\$378.30
Hydrotherapy Group	\$61.30	N/A	N/A	N/A	N/A
Podiatrist	\$189.10	\$212.60	N/A	N/A	N/A
Independence Support					
Personal Care	\$107.30	\$120.60	\$161.50	\$188.10	\$214.70
Check Visits	\$107.30	\$120.60	\$161.50	\$188.10	\$214.70
Medication Prompt	\$107.30	\$120.60	\$161.50	\$188.10	\$214.70
Individual Social Support	\$107.30	\$120.60	\$161.50	\$188.10	\$214.70

Type of Service	Standard Service 8am to 5pm Monday - Friday	Non-Standard Service	Saturday	Sunday	Public Holiday
Group Social Support	\$61.30	N/A	N/A	N/A	N/A
Accompanied Activities	\$107.30	\$120.60	\$161.50	\$188.10	\$214.70
Chiropractor	\$158.50	N/A	N/A	N/A	N/A
Remedial Masseuse	\$158.50	N/A	N/A	N/A	N/A
Direct Transport	\$107.30	\$120.60	\$161.50	\$188.10	\$214.70
Everyday Living Support					
General House Cleaning	\$107.30	\$120.60	\$161.50	\$188.10	\$214.70
Shopping Assistance	\$107.30	\$120.60	\$161.50	\$188.10	\$214.70
Gardening	\$102.20	\$115.50	\$153.30	N/A	N/A
Home Maintenance	\$102.20	\$115.50	\$153.30	N/A	N/A
Laundry Services	\$107.30	\$120.60	\$161.50	\$188.10	\$214.70
Meal Preparation	\$107.30	\$120.60	\$161.50	\$188.10	\$214.70
Meal Delivery	\$20.40	N/A	N/A	N/A	N/A

Minimum Service Delivery time of ½ hour.