

Welcome

to Village Living



Barossa Village
people at our heart



Barossa Village
people at our heart

**Corporate, Community
& Retirement Services**

Barossa Village
14 Scholz Avenue
Nuriootpa SA 5355

The Residency

9Atze Parade
Nuriootpa 5355

Postal Address

PO Box 531
Nuriootpa SA 5355

www.barossavillage.org

CONTENTS

Integrated Care

Independent Retirement Living 3

Home Care Services 5

Assisted Living 9

Residential Care 11

Our Programs

Lifestyle Programs 13

Our Partnerships

Volunteering 15

Allied Health Centre & Hydrotherapy Pool 17

The Village Op Shop 17

Information Centre 18

Creating independence, not losing it.

Everything you thought you knew about aged care has changed.

Today, people have much more say in determining what they need to live a fulfilling and rewarding retirement. Aged care providers like Barossa Village are far more flexible and adaptive in meeting these needs and providing choices.

Asking for help to manage your daily life doesn't mean losing your independence; in fact, nothing could be further from the truth. Seeking support when you need it results in far better outcomes for living a happier and healthier life.

Barossa Village calls this an "integrated care approach", providing you with a pathway to independent retirement living, home care, supported accommodation and residential care.

This integrated approach is unique to Barossa Village and provides you with a seamless transition as your needs change, to live a productive and meaningful life.

Our qualified staff are available to help you navigate My Aged Care, tailor a Home Care Package for living independently in your own home, explore the options of our independent living units, or discuss assisted living, respite and residential care.

Barossa Village is a community owned not for profit organisation, providing aged care services to the Barossa since 1964.





Flexibility, freedom and peace of mind

Deciding to move into an independent living unit doesn't mean sacrificing your independence or lifestyle. Often, it means opening your life up to flexibility, freedom and peace of mind for you and your family.

What style of home can you expect to find in a retirement living unit?

Barossa Village offers a unique retirement living model, where units are built in small and large clusters within the neighbourhoods of the Barossa Valley, including Tanunda, Angaston and Nuriootpa, helping people to feel connected to their community.

With over 190 units in our portfolio and depending on your lifestyle and budget, Barossa Village offers a choice of properties in one, two and three bedroom options, from fully refurbished and renovated units to custom built homes.

New Builds

Architect designed, these homes offer light filled layouts with designer kitchens and space for outdoor living. Bedrooms feature walk in robes or built in robes and ensuite bathrooms. Other features include:

- Thoughtfully planned storage
- Single and double garages with direct interior access
- Fully ducted cooling and heating
- Self-contained laundry

Refurbished Units

Attention to detail is the hallmark of these homes:

- Upgraded fittings, appliances and lighting
- New flooring and window furnishings
- Built-in robes to bedrooms
- Fresh paint throughout
- Landscaped gardens

Caravan storage is available for our retirement living clients at no extra charge (conditions apply).



What does “Licence to Occupy” mean?

The unit and land on which it is built is owned by Barossa Village Inc. The “Licence to Occupy” is a lease that grants a resident, or residents, the right to occupy a property for the duration for their life through a signed agreement with Barossa Village.

What fees are involved?

Entry

The only ongoing fee is a fortnightly maintenance and services fee, which covers council and water rates, building insurance, gardening and maintenance on the unit and access to activities in our Lifestyle Programs.

Exit

Barossa Village does not charge exit fees or remarketing fees. On exit of a unit, Barossa Village will retain a maximum 30% of the Licence to Occupy fee. Your refund will be repaid to you or your Estate, 90 days after the return of your keys. A full repayment schedule is available on request and is outlined in the Licence to Occupy Agreement.

How do people continue to be connected to their community?

Being part of the Barossa Village independent living community means accessing Lifestyle Programs that operate from the Joy Rice Centre in Nuriootpa and locations in Tanunda and Angaston. Social activities, day trips, movie nights and happy hours are

just some of the fun. Transport can be arranged to get you to and from these events.

A door to door weekly shopping bus is also available on request.

Clients can also choose to participate in our volunteering program, join our resident’s association committee, social club, mens group or Ladies’ Auxiliary.

It’s really up to you, how much or how little you want to be involved.

We have a dedicated Health and Wellbeing Coordinator who can help you with navigating My Aged Care and a broad range of assistance that can include IT support, liaising with service providers, coordinating personal alarms and organising allied health services.

Expression of Interest

Completing an Expression of Interest means that Barossa Village can contact you when a unit becomes available, that suits your lifestyle and budget. You are under no obligation purchase a property.

Unit vacancies can be viewed at www.barossavillage.org

Contact

Contact our Sales and Marketing Manager for more information about our Independent Living Units or to arrange a viewing, Monday to Friday, 8.30am-4.00pm.

P. (08) 8562 0300 (option 2)

E. enquiries@barossavillage.org



Local and responsive to your needs

Eligibility

You may be eligible for Australian Government funded aged care services if you're an older person, usually 65+ (or 50+ for Aboriginal and Torres Strait Islander people), finding it harder to do the things you used to do. You will need to have a face-to-face assessment of your care needs arranged through My Aged Care to determine if you are eligible.

My Aged Care is the gateway to care in your home. Barossa Village staff can assist you through the process, which can be lengthy and confusing. We can help you to register, understand any documentation you receive or already have received, and advise you on the steps to take during the process, to facilitate you receiving care in your home.

Enquiries about home care should be directed to our Care Enquiry Team based at The Lodge at 14 Scholz Ave, Nuriootpa, phone 08 8562 0300 (option 2)

To receive care, you will need to register with My Aged Care on 1800 200 422 or www.myagedcare.gov.au

Types of Care Available

Commonwealth Home Support Program (CHSP)

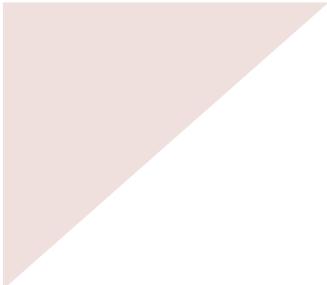
The aim of the CHSP is to help older people live as independently as possible with a focus on working with you, rather than doing for you. It is about working on your strengths, capacity and goals to help you remain living independently and safely at home.

What is Home Care?

Choosing an aged care provider to deliver your home care services can be overwhelming. Barossa Village has been providing aged care services to our region since 1964 and being based in the Barossa, means that you're talking to someone with local knowledge, and is responsive to your needs. You will be supported by a Care Coordinator to deliver a premium, integrated and individualised home care service.

Our Community Care team visit clients in the following areas:

- Barossa: Angaston, Eden Valley, Lyndoch, Moculta, Mt Pleasant, Nuriootpa, Penrice, Springton, Stockwell, Tanunda and Williamstown
- Gawler
- Goyder: Eudunda, Point Pass, Robertstown
- Mallala, Wasleys, Two Wells



Depending on your needs, you may be eligible to receive domestic assistance, help with shopping, home maintenance and gardening, social support and personal care, working through individuals and groups. This assistance can be provided to you, through our Community Care Team.

Eligibility

Our CHSP services are funded by the Commonwealth Department of Health Services. To be eligible for CHSP services, you must:

- Live in the community
- Have difficulty performing activities of daily living due to functional limitations; and
- Be at risk of admission to long term residential care without assistance from CHSP services.

All CHSP services are accessed through My Aged Care.

Home Care Packages (HCP)

Some people initially receive services through the Commonwealth Home Support Program and are then assessed for a Home Care Package. Others will start with a Home Care Package. There are four levels of home care packages to help meet the different levels of care needs. During your aged care assessment, your assessor will discuss your current care needs and determine the best level to meet them:

Level 4 – high level care needs

Level 3 – intermediate care needs

Level 2 – low level care needs

Level 1 – basic care needs

When being referred for aged care services, you can advise My Aged Care that Barossa Village is your preferred provider for care.

How Long Will it Take?

While CHSP can be actioned relatively quickly, within four to six weeks, a Home Care Package will take longer, usually 12 to 18 months after you have been assessed. To assist you during this waiting period, help can be provided through Barossa Village Home Care, which is a privately funded service.

Barossa Home Care Services (BHC)

Barossa Village offers affordable private services to support individuals who need extra assistance in their home including:

- Personal care: assistance with personal grooming and dressing
- House cleaning: housekeeping, washing and ironing service
- Garden assistance: general garden maintenance
- Transport: shopping and appointments

These are tailored to suit each individual and are privately funded.

Fees

Our care coordination and management fees are all inclusive, with no hidden extras.

Commonwealth Home Support Program

Charged at \$10 per hour by Barossa Village. This fee includes a limited care coordination service, through our CHSP coordinator who will visit you to discuss your individual care needs

Home Care Package

The government sets a daily care rate which is approximately 17.5% of your pension. Barossa Village offers a 50% reduction of this fee, amounting to \$5 per day.

Barossa Village Home Care

Care is privately funded by the client.

To discuss fees, contact our Care Enquiry Team on 8562 0300 (Option 2).

Who provides your care?

Barossa Village engages the services of Care Workers who are appropriately qualified and skilled to support you in reaching your goals, while understanding and respecting your preferences at all times.

Care Workers are local people who provide flexibility, consistency and choice in the provision of services to you, in your home.

We require Care Workers to carry their Certificate III in Aged Care or Home and Community Care (or equivalent). They must hold a current drivers licence, a current Police Certificate and they may have a certification in Manual Handling, First Aid and Medication Management.

It's your choice

Packages are tailored to suit each person. You choose the services you need to meet your goals in your own home, and we'll work to meet your needs.

If your circumstances change and you require additional services beyond the package funding, we will assist you to transfer to one of our higher levels of care packages.

We respect your privacy

All details of our conversations remain confidential. Sometimes we may need to discuss matters of concern with your Doctor or health-care worker, but we will only do this with your knowledge and consent.

Enquiries

Initial enquiries can be made to My Aged Care on:

1800 200 422

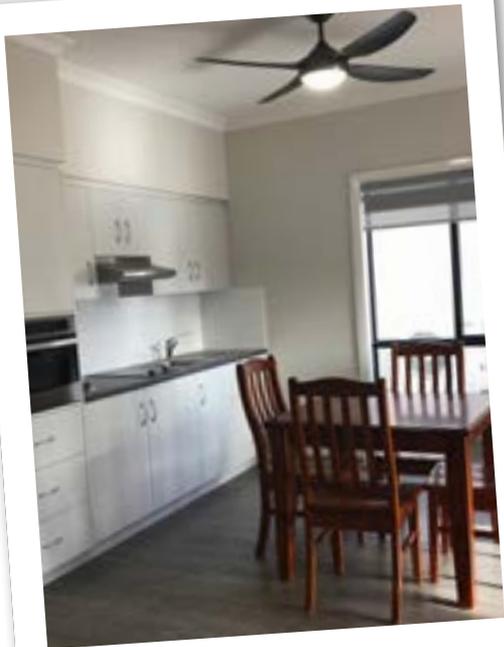
www.myagedcare.gov.au

We recommend that you first contact our Care Enquiry Team on (08) 8562 0300 (Option 2).





Barossa Village provides the complete pathway for care and support.



Having identified a gap between independent living and residential care, Barossa Village developed an Assisted Living precinct adjacent to our residential care facility, The Residency, in Nuriootpa. Here, people can access services from their allocated community home care package and the Residency.

These one bedroom units are conveniently connected by walkways to The Residency, our Allied Health Centre and hydrotherapy pool.

The internal layouts and surroundings of our Supported Accommodation units are designed for mobility aids and wheel chair use. Each unit is equipped with a kitchenette, fridge and washing machine and include care aids.

These units are available either as fully furnished or unfurnished units.

Independence and Security

Access to Residency Activities and Services

People in our Assisted Living community are encouraged, to attend activities and access services coordinated by The Residency. Additional services are available, each charged at a rate dependent on the level Commonwealth support being received by the resident.

Some of the included supports available are:

- Allied Health Personal care
- Nursing
- Meal services
- Domestic assistance
- Lifestyle activities

Local GPs visit The Residency and people living in Supported Accommodation can attend these clinics. Services such as physiotherapy, podiatry, speech pathology and dietetics can be accessed from the Residency or our Allied Health Centre.

Costs

The Premium

\$200,000.00 with 20% retained by Barossa Village on exit of unit.

Daily Care Fee

\$54.69 for each individual resident. This fee increases twice a year, in March and September.

Included in your daily care fee are:

- Weekly basic pantry items
- Daily meals delivered or available at The Residency (with prior notification)
- Weekly cleaning of the unit
- Access to nursing and / or care staff in case of emergency, e.g. a fall, etc. via internal phone or
- Weekly shopping bus
- Utilities including electricity, water, council rates, telephone, WiFi and building insurance
- Standard maintenance and gardening

While we aim to cater for dietary requirements of individuals, all meals are prepared under the direction and discretion of the Chef Manager. Meals can be supplied for family members and visitors (non-residents) at an additional cost, with prior notification.

Access to nursing and / or care staff is provided on a fair use basis.

Enquiries

Contact our Sales and Marketing Manager for further details about Supported Accommodation or to arrange a viewing.

P: (08) 8562 0300 (Option 2)

E: enquiries@barossavillage.org





Built in 2005, our residential care facility “The Residency”, offers personal, private rooms with independent amenities complemented by warm furnishings and a comfortable, safe living environment. Fully accredited, Barossa Village continuously maintains a high standard of care and service to our residents, who are supported by skilled and caring staff.

Barossa Village promotes individual independence, privacy and dignity.

Each resident room is 16m² with 2.7 metre ceilings and are equipped with:

- A private ensuite
- Heating & cooling
- Quality floor coverings and curtains
- Built-in wardrobe
- Lockable bedside drawers
- Television
- WiFi

Independence, Privacy and Dignity

- Computer access points
- Telephone access
- Call bell system
- Linen and towels

Residents are encouraged to treat their room as their own home and are invited to personalise their living space.

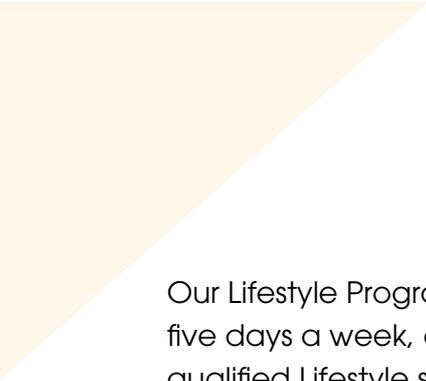
The Residency aims to meet the full range of needs presented by people who need the level of care and support offered by our qualified and experienced staff. Care is available 24 hours of each day, including an onsite Registered Nurse, Enrolled Nurses and Carers. Physical, psychological, spiritual and social needs are assessed regularly, and families are encouraged to participate in the planning of care.

Facility Features

The Residency is designed for residents to gather in spacious lounge areas with shared television, and dining rooms offering freedom of choice seating arrangements. A café, hairdressing salon and physiotherapist consulting room are easily accessed.

With wide doorways and hallways, the Residency is designed to accommodate people with mobility aids.

The secure surrounds are complemented by gardens and lawn areas with meandering pathways to follow. Residents are welcome to adopt an area of the garden to maintain if they wish.



Our Lifestyle Program offers activities five days a week, coordinated by qualified Lifestyle staff, in dedicated activity spaces. Each month, our Lifestyle team diverse and engaging including exercise, entertainment, arts, crafts and games. We cater for special interests, such as cooking, German speaking, and our Men2Men group.

Happy Hour, Pub Quiz and other social activities including are offered five days a week, coordinated by qualified Lifestyle staff.

Regular in-house cultural and spiritual activities accommodate religious needs.

For people living with dementia, a dedicated Memory Support Unit offers 24 hour care, with ensuite rooms, dining area, lifestyle activities and gardens.

Enquiries

Contact our Admissions Officer to discuss availability.

P: (08) 8562 0300 (Option 1)

E: csreception@barossavillage.org

We also recommend you meet with our Finance Manager for assistance with understanding the fees and bonds associated with residential care.



Studies show that maintaining social activities and interpersonal relationships during retirement can help to maintain good physical and emotional health and cognitive function.

Social Activities

Barossa Village Community Home Care offers opportunities for people living at home to become socially active with communities and special interest groups in our region. Held throughout the week, our staff regularly monitor and adapt these activities to meet the needs of people participating.

A monthly calendar of lifestyle activities appears in our Grapevine newsletter, our website, or from the Joy Rice Centre.

Community Lifestyle programs are direct debited on a fortnightly basis and authority forms are available from the Lifestyle staff.

Staying Socially Active

Tinkers Shed

A joint project between Barossa Village and the Barossa Valley Lions Club, the Tinkers Shed provides a functioning workshop environment to make and create while sharing their experiences and expertise. Volunteers are on hand at all times to operate machinery, offer sound advice and good working hands.

Open to men and women who enjoy crafts such as woodworking, copper art, wood burning, lead lighting and painting, it operates every Wednesday morning from 9am to 12 pm.

Friday Café

An opportunity to meet at the Joy Rice Centre for lunch followed by an activity. Café starts at 12.30pm and bookings are essential.

Fees

Depending on individual circumstances, the Commonwealth Home Support Program (CHSP) may subsidise the cost of some additional services, such as lunch and transport to and from a venue or event.

Tinkers Shed attendance costs vary.

For CHSP information and eligibility contact My Aged Care on 1800 200 422 or **www.myagedcare.gov.au** and refer to the Barossa Village Social Support Group Program.

For assistance with your referral please contact the CHSP Coordinator on (08) 8562 0300 (Option 2) or csreception@barossavillage.org



People receiving a Home Care Package should speak to their Care Coordinator about funding of lifestyle activities within their package.

Private Payment

Anyone can participate in our Community Lifestyle Program by paying as a private participant at a per day or pre-program rate, which may include lunch.

Day trips are held each month and the cost will vary depending on location, applicable entrance fees and lunch arrangements.

Home Delivered Meals

Barossa Village offers a lunch time meal home delivery service from Monday to Friday, except Easter and Christmas Day.

Delivered to your door for people living within our ILU community and in the Barossa community, these freshly cooked meals include a main course, vegetable or salad side dish and dessert.

We cater for all dietary requirements.

Enquiries

Contact our Care Enquiry Team for details

P: (08) 8562 0300 (Option 2)

E: csreception@barossavillage.org



Contributing time and effort into volunteering is a great way to connect with your community, build social networks and maximise your skills and experience.

Volunteering can also have health benefits, with studies showing that volunteers can live longer, healthier lives, knowing that you are making a difference to someone's life. You might even learn a new skill or pick up a new interest.

As a community owned organisation, volunteering plays an important role at Barossa Village, as it contributes significantly to the quality and vibrancy of our workplace and the broader Barossa region. Volunteering is inclusive, attracting people from all walks of life, of varying ages and different skillsets.

Our youngest volunteers are primary school aged children, through to high schoolers, people studying

Making a Difference to someone's life

to work in aged care and retirees themselves looking to give back to their community.

Where can I volunteer?

Barossa Village is always looking for volunteers to encourage our clients to participate in activities and nurture their feelings of inclusion and wellbeing. We have opportunities to volunteer in a wide range of areas:

- Working independently, one to one with clients
- Participating in social interaction, working with our Lifestyle activities program
- Working outdoors or gardening
- Transport, helping to drive residents to appointments or activities and assisting people
- The Village Op Shop

Enquiries

Contact our Community Development Officer to make a time and discuss where and how you can contribute.

P: (08) 8562 0300 (Option 1)

E: csreception@barossavillage.org





By being proactive, Barossa Village can help you achieve your health, care and lifestyle goals.



Mary Plush Allied Health Centre

Purpose built in 2018 for an allied health practice, the Mary Plush Allied Health Centre features four treatment rooms and a gym space with rubberised floor.

Country Wide Physiotherapy operates its practice from the centre, providing physiotherapy services to the Residency, Barossa Village clients, staff and the broader Barossa community.

Also consulting from the centre is a psychologist, massage therapist, naturopath and counsellor.

Hydrotherapy Pool

This state of the art community facility services people with health and medical conditions or needing rehabilitation.

Completed in 2021 and designed in conjunction with disability and allied health specialists direct and safe access is provided in and around the pool, which is kept at a constant, comfortable temperature for users.

This facility includes a Changing Places toilet and change room, providing accessible space and specialised features for people living with a disability.

The Mary Plush Allied Health Centre and hydrotherapy pool are co-located in our Atze Parade precinct, adjacent to the Residency. Entry to these facilities is easily accessed from a dedicated car park.

Enquiries

Countrywide Physiotherapy
5 Atze Pde, Nuriootpa SA 5355

P: (08) 8564 3399

E: physio@countrywidephysio.com.au

The Village Op Shop

A Barossa Valley institution, The Village Op Shop was operated for many years by a local church group before handing management over to Barossa Village.

Located in the Arthur and Gladys Reusch Community Centre, on the main street of Nuriootpa, the Village Op Shop meets the needs of people from all walks of life in our region. Proceeds are distributed to local charities and not for profit groups.

The Village Op Shop is coordinated by our Community Engagement Officer and staffed by a team of friendly volunteers, some who have been with the Op Shop since its original days.



Barossa Village partners with local high schools to provide students with work placements in the Op Shop where they can learn valuable skills and gain experience under the guidance of volunteers, to help them with employment opportunities.

Open Wednesday to Friday, 9.30am to 3.30pm.

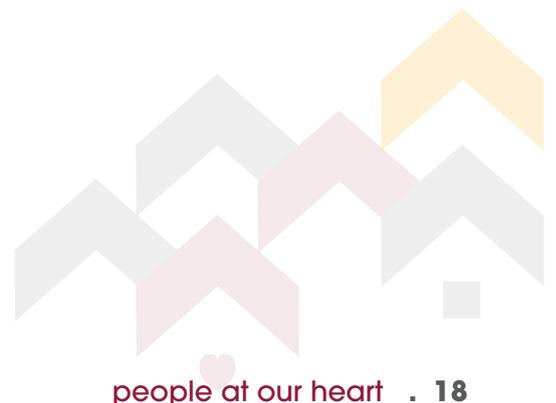
Information Centre

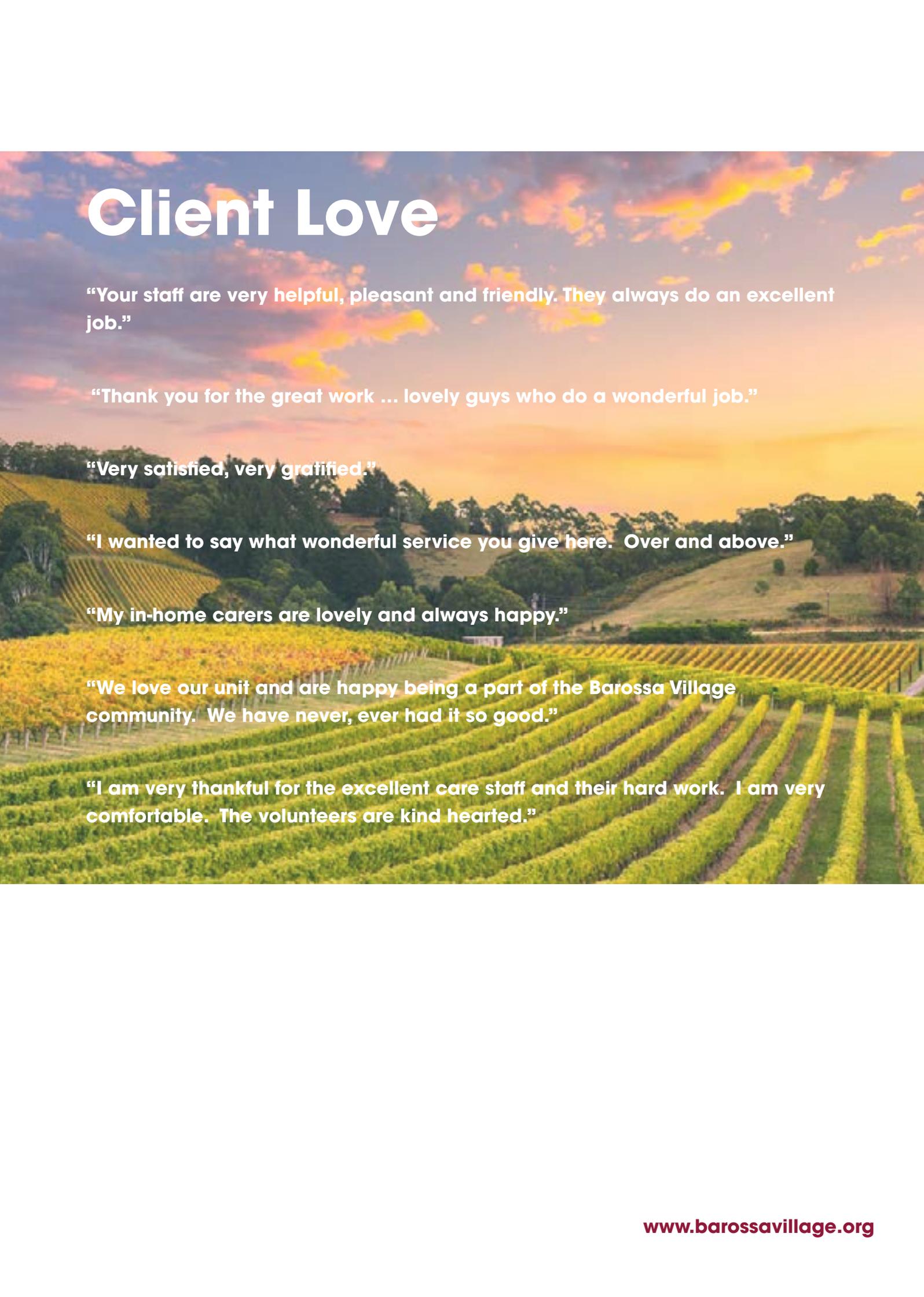
Located in the Arthur and Gladys Reusch Community Centre, with the Village Op Shop, Barossa Village's very own Information Centre, provides a private space where people can meet with Barossa Village staff and learn more about our service offer.

The convenience of its main street location means that information is convenient and accessible for people with enquiries about aged care.

Barossa Village staff are available to help people understand and learn more about Retirement Living, Home Care Packages, My Aged Care, Career opportunities, Advanced Care Directives and more.

Open Wednesday to Friday, 8.30am to 3.30pm.





Client Love

“Your staff are very helpful, pleasant and friendly. They always do an excellent job.”

“Thank you for the great work ... lovely guys who do a wonderful job.”

“Very satisfied, very gratified.”

“I wanted to say what wonderful service you give here. Over and above.”

“My in-home carers are lovely and always happy.”

“We love our unit and are happy being a part of the Barossa Village community. We have never, ever had it so good.”

“I am very thankful for the excellent care staff and their hard work. I am very comfortable. The volunteers are kind hearted.”