



The first meeting of 2022 was held on Wednesday 9th February.

Grapevine Report - Daniella Hongell attended to update us about the Grapevine survey held in July 2021. Of 100 residents selected for the survey, 50 responded. The feedback from the survey will help ensure the Grapevine meets our needs, this includes the format and content, timeliness of delivery and the preferred methods (electronic vs paper). Daniela advised there is an email list for residents who wish to receive an early electronic copy. Contact Daniela to be added to the list.

Ben's Report - Our budget position to date is cost-neutral and expected to be by year's end. He further reported that the:

1. Hydro Therapy Pool is used regularly with about 40 members and the Allied Health providers are almost at capacity
2. Residency Extensions have been impacted heavily with COVID after the Xmas period but things are now picking up
3. Heidrich and Scholz new builds have commenced with building above ground by mid-February and hopefully will be completed mid-May 2022
4. Maintenance team finished the year about 3 weeks behind due to staff attendance at a training program. Ben advised this week is Nerida's last week with Barossa Village, her outstanding service was acknowledged by the BVRA.

Tom's Report - Relocation of Carers & Disability Link - Tom addressed the email sent by David Rundle and assured the committee that all parties had been consulted and their issues either resolved or nearing resolution.

ILU Wellbeing Survey Snapshot – One hundred and fifty people responded to the survey and a comprehensive report will be presented soon. In line with the report management is implementing a three-tiered response to issues being: STAY – keep doing what we are doing if it ain't broke; RISK MANAGE – change and respond to protect individual situations; ADDRESS – do something different, develop and present options.

Cluster Issues – The following were discussed:

1. Carmel – Maria St - raised an issue around the installation of handrails in bathrooms, Tom advised it is a government requirement that an Occupational Therapist advise where handrails be positioned which takes about 12 weeks. Ben advised that once the OT has approved, there is normally a 24-hour turnaround before installation
2. Chris Bassham – Penrice Rd - raised the issue of Smoke Alarms for the hearing impaired and the need for the trimming of a tree in the Maintenance Area both of which Ben noted and will address
3. Carol – Angas St – Asked about the promised path cleaning after the winter, Ben advised it is on the current maintenance schedule to be completed
4. Mike Reglar - River Road – asked for all-weather walkways around the area.

General Business - Over the Christmas period Maggie Hughes resigned after many years as the Representative for Greenock Rd Cluster. The committee thanks Maggie for her contribution and service to the BVRA.

Ben addressed the meeting with a letter from Chairperson BV Board, Helen O'Brien regarding CEO Simon Newbold's resignation in July and the recruitment process for his replacement.