

Barossa Village Residents' Representative Group

MINUTES of Meeting held on 4th November at 10.30am in the Club Room

<p>Chairperson: Matt Kowald Minute Secretary: Matt Kowald Residents: Valda Brinkley, Trevor Reu. Doris Kubisch. Janet Lock. Brenton Raven. May Carter, Bob King, Staff: Matt Kowald, Adam Mountford, Tania Hobby Family Members. Rhonda Smith Apologies: Ben Hall, David Rundle, Julie Cartwright, Jeff Virgo, Maggie Hughes</p>	
Business arising from Minutes.	Action:
Residency extension and tour feedback Food Focus Group- next meeting date	<ul style="list-style-type: none"> • Residency extension on track for April-22 completion • Next week we will have a 300tonne crane on site lifting trusses, timbers, bricks and soil in to the upper level. • Food Services menu review is going well and we will be soon circulating weeks 3 and 4 for comment and then making the transition to an off menu tasting period for added feedback before we bed in the new menu • Currently planning for Christmas
Staff engagement Survey results Management changes Buddy Training Feedback from new staff	<ul style="list-style-type: none"> • Provided survey results and discussed the actions from survey. • Adam appointed as Clinical Services Manager • Buddy training program reviewed all felt positive about new workers.
Silver Memories	New broadcasting TV channel and Radio service installed on Channel 4 rollout occurring this week. Volunteers to implement TV tuning.
Annual Report tabled Covid rules and Visitors Consumer Experience Survey Accessing the Hydrotherapy pool for residents.	<ul style="list-style-type: none"> • Annual report distributed to the group all pleased with the document. • Covid rules discussed and potential impacts • Provided survey results and discussed the actions from survey. • Difficulties in getting to pool safely, no formal programs until after new wing is built. Can go if able with family member, need to discuss with physio first for safety.
General Consumer Feedback	
EF Door	Needs to be left open for residents to access courtyards at all times
Bottles and recycling program	Resident concerned that the bottles blow around in the car park at the back. What is our recycling policy? Are bottles being managed in the best way possible?
Respite	Residents appreciate that people need support when living with dementia. Staff to make sure existing residents understand this with new people in their area and made aware of any support that these people may need.
Attention to detail	Residents need room to be left tidy when finishing care. Often residents have friends and family in their room needs to be well presented.
Interview program	Barbara Storey's time was appreciated and would like to interview Mayor Bim Lange next.
Ice-cream	All residents enjoyed the ice-cream day, sprinkles were a revelation! Residents would like that ice-cream all the time, thought it was Golden North. Very appreciative of the lifestyle teams efforts
New Business	
Christmas Parties for each wing during the week of Dec 13 th to 17 th .	Will be advertised in Dec Grapevine and on posters.
Next Meeting Thursday 3 rd Dec 10-30 am	The Club Room