

Barossa Village Residents' Representative Group

MINUTES of Meeting held on 7th of October at 10.30am in the Club Room

Chairperson: Julie Cartwright **Minute Secretary:** Maggie Hughes
Residents: Valda Brinkley. Jeff Virgo. Trevor Reu. Janet Lock. May Carter. Bob King. Marg Kennedy.
 Elizabeth Mueller
Staff: Sue. Ben. Adam. David.
Family Members: Rhonda.
Apologies: Doris Kubisch. Jenny Presser. Brenton Raven.

Business arising from Minutes.	Action:
Residency extension	Ben update. Progressing well, finish date estimated for end of April 2022. Members invited to view site after the meeting.
Service Promise Visitor COVID vaccines Management Changes	The reception/entrance area now has a more welcoming and friendly feel with improvements in signage etc. Needs to be staffed during lunch breaks. The issue of visitor vaccinations and requirements for safe guarding residents when COVID vaccination is not mandated for groups who visit the Residency needs more clarification.
Buddy Training	Buddy team are orientating new care staff to the BV Care and Service Delivery Expectations /Best Practice requirements of our organization.
Dementia Training – Quality Connections	All areas of feedback positive from staff and residents are also hearing how good it is from staff.
Menu Issues	Executive Chef Carl Withey has provided a sample menu of what choices could be offered to be trialed by the food focus group. The menu will take into account nutritional needs preparation, presentation, and description, of food offered.
Annual Dance	A great success, requests for it to be held more often but once a year makes it special.
General Consumer Feedback	
Visits by Auditors / staff and resident interviews.	Trevor wished to make a complaint which Julie will type up for Adam to forward onto the Dept.
Ladies Auxiliary	Oct 27 th afternoon tea fundraiser
Silver Memories	New broadcasting TV Channel and radio program available to us at an installation and then quarterly cost. The Residents were keen for this to go ahead using funds from fundraising.
Accessing Hydrotherapy pool Preparations for delivering hydrotherapy services for residents is well under way.	While awaiting the building connection the preparation has included: <ul style="list-style-type: none"> • Management is determining costs for residents. • Hydro staff training by Royal Life Saving services • Trial of a pool chair to be used with the lifter hoist, operational guidelines to ensure high quality and safe delivery of the hydrotherapy service.
Terms of reference re-tabled	Changes accepted.
Guest Speaker	Barb Storey (Board member and Baron) rescheduled to November.
Next Meeting Thursday 4 th November	10:30 in the Clubroom

