

Barossa Village Residents' Representative Group

MINUTES of Meeting held on 1st July at 10.30am in the Club Room

Chairperson: Matt Kowald **Minute Secretary:** Maggie Hughes
Residents: Trevor Reu. Jeff Virgo. Marg Kennedy. Leonard Warren. Doris Kubisch. Janet Lock. John Chilton
Staff: Ben Hall. David Rundle .Tanya
Family Members: Rhonda Smith.
Apologies: Bob King. Joyce Gillard. Valda Brinkley. Jennie Presser, Julie Cartwright.

Business arising from Minutes.	Action:
Residency extension	Ben: All going to plan
1. Residence Community Garden Co-Design Introduction and discussion. 2. Service Promise design	David: 1. Photos to be tables for consideration. Japanese Inspired area featuring blossom trees, feature areas with topiaries conifers and aggregate walkways wide enough for wheel chairs, sight alignment for bedroom windows. 2: Lisa meet with staff, residents and families to formulate a survey. Meeting with admin staff to discuss.
Heat Lamps in bathrooms	Ben; Now installed. Issues with timer switches /safety switches to be addressed.
Menu changes	Most issues resolved, personal choices can't always be catered for but will endeavor to when we can.
Answering Call bells in a timely manner	Still many issues, graph tabled showing peak wait times this will help with staff rostering.
Trevor Reu Interview with Simon Newbold	Well attended and many suggestions for more candidates.
Buddy Training	Tanya / David Four staff in training to be "buddies" with new staff, including client orientation and maintaining standards of care.
COVID Updates	Matt – mandatory vaccine Staff vaccines now in progress.
Consumer Engagement Survey completed by many residents, thank you for participating.	Results to be tabled at next meeting
General Consumer Feedback	
Parking issues.	Suggestions for future signage when new wing is opened.
Call bells and Service expectation	Discussion about the time to answer call bells and the expected response of the staff when they attend a bell. Residents stated that sometimes the light gets turned on at night and this is not appreciated.
Menu Issues	More "winter desserts " rice pudding etc.
Research	Flinders Uni and Hub Quality of life research occurring on the 20 th of July need to have 10 volunteers.
New position	Allied Health Assistant role explained
Next Meeting Thursday 5 th August 10-30 am in The Club Room	