

Barossa Village Residents' Representative Group

MINUTES of Meeting held on 6th of May at 10-30am in the Club Room

Chairperson: Julie Cartwright **Minute Secretary:** Maggie Hughes

Residents: Valda Brinkley, Jeff Virgo, Trevor Reu, Joyce Gillard, Larry Warren, Doris Kubisch, Joyce Gillard, May Carter, Marg Kennedy

Staff: Teresa, Ben, Matt, David,

Apologies: Lorraine Lock, Bob King,

Family Members : Rhonda Smith

Business arising from Minutes.	Action:
Hydro Pool, Residency Extension	Pool is now finished, community open day Next week. Arrangements for group to view at a later date. Residency extension has started, weekly reviews with project manager aiming to keep the build on track for 2022 completion.
Call bell System up date	Still some problems in certain areas. Hourly recordings of call bell answering response times and times of most demand for service/workloads and staffing needs is under review.
Royal Commission into Age Care Results	Outcome not fully clear but may mean fee increases and Medicare levy increase. Suitable staffing levels, more R.Ns The right people for the job, Educating Staff to deal with issues of aged care and dementia.
1. David Rundle - Residence Community Garden Co-Design Introduction and discussion. 2. Service Promise design – Internal engagement process with residents to discuss service delivery design at the residential reception desk – introduce the process and desired outcomes	1. Group showed great interest in the garden concept. 2. This would be beneficial once introduced to improve resident and family contact with communication and care issues.
Heat Lamps in bathrooms	Suppliers have these on back order and will be installed as soon as available.
March/April 2022 Project /Event	Information on Aged care and Independent living.
General Consumer Feedback	
Roast pork and chicken	Tough and Tasteless
Parking is a problem for visitors.	Ben is following up with local council.
Next Meeting Thursday 3rd June 10-30 am in Club the Clubroom	