

**Chairperson:** Julie Cartwright      **Minute Secretary:** Maggie Hughes  
**Residents:** Jeff Virgo, May Carter, Trevor Reu, Bob King, Marg Cooper, Doris Kubisch, Jennie Presser, Joyce Gillard, Valda Brinkley, Lorraine Lock, Larry Warren,  
**Staff:** Matt, Ben, Michael, Teresa,  
**Apologies:** Rhonda Smith

Business arising from Minutes.	Action:
Weighing of residents who are wheel chair bound was highlighted by Trevor.	Matt ordered a new machine which is on its way.
Suggestions for Gift Shop Items.	Planter Stands made by Tinker Shed very successful. Christmas cards and other Christmas items. Stamps available at reception.
Food /Menu Options	Residents encouraged to study new menu and feedback at the next meeting, use "feedback" forms for general comments.
New Maintenance Person to help John	Nerida will help John 3 days a week. Ben encouraged everyone to report maintenance issues "see it say it"
New Dining Tables	20 New tables on order will be sturdy and wheel chair friendly, Ladies Auxiliary to will pay for them.
Garden Schedule	All work to be completed next week. All areas need attention due to spring growth, plans for suitable plants and colour pallet will be explored at next meeting.
General Consumer Feedback	
Hydro Pool up update from Ben, 80 tons of concrete poured and will be left to cure.	An extra fifty thousand dollars in funding has been received from Building Better Regions. No public access only by professional referral.
Use of aids e.g. Sarah Lifter, heavy doors, etc. and general care of out-door furniture. Staff ratios.	All will be taken care of as requested. Doors to be fixed in due course. Staff ratios are higher than most other facilities of similar size.
General food and dining issues re noise in kitchens	Michael will address these issues with staff. Matt to put Leecare message out to all staff re noise levels.
Great to see the staff's smiling faces	Thanks to all staff for their care
New Business	
Ladies Auxiliary Raffle Tickets	Matt will organize with Jennie
Consumer Engagement Survey	Residents very satisfied services they receive at B.V. All responses indicate that they would recommend BV to others.
Pages for Wisdom	Meaningful ageing project requesting volunteer readers to critique authors work.
HR Manager role	Advertised
Next Meeting Thursday 3 <sup>rd</sup> of December 10-30 am in the Chapel	