

Barossa Village Residents' Representative Group

MINUTES of Meeting held on October 1st at 10.30am in the Chapel

Chairperson: Julie Cartwright **Minute Secretary:** Maggie Hughes
Residents: Jeff Virgo, May Carter, Trevor Reu, Bob King, Marg Cooper, Doris Kubisch, Jennie Presser,
Staff: Matt, Ben, Michael
Apologies: Marj Kennedy, Janet Lock.
Family Members : Rhonda Smith

Business arising from Minutes.	Action:
Cleaning and updating of outdoor furniture.	Sue Mc Arthur addressed the meeting. Outdoor furniture will be cleaned and or replaced as necessary. Suggestions from residents that furniture be stored undercover as rain damages cushions.
New Call Bell System being installed should be functional by the end of October.	System is 2 weeks from completion, will include a new phone number for some.
Issues with waste management and recycling of bottles and cans blowing around the area.	New bin system being trialed this has been a successful trial the extra bin will remain. Ben is having discussions with Cleanaway to see how best to re-cycle the different types of waste created at BV
Ben update on new wing and Hydro Pool	Ben handed out the latest Bulletin on the Hydro pool project and virtual photo of the proposed 19 bed extension. Digging of pool to begin on Mon 12 th October.
Gardens and Outside Areas	Contractor has been unavailable, garden work is done on a 6 week roster. More appropriate plantings will be looked into.
Weighing of residents who are wheel chair bound was highlighted by Trevor.	Matt is still looking at options, with possible funds to come from the Ladies Auxiliary. A new hoist system is being installed in 5 units to make client transfers easier.
General Consumer Feedback	
Food/Menu Issues- over cooked vegies, blunt knives and cold soup, prefer traditional style sausages and could baked beans etc. be added to the menu.	Michael will look at these issues and take appropriate action.
Issues with Church Services and meal time interrupted by Nursing Staff taking blood pressure, giving medications etc.	Matt has issued a MEMO via Leecare.
Residents felt they did not need to be reminded by staff walking around to tell them Visiting hours were over.	Matt to discuss with reception staff, discretely ask those to leave who have over stayed allotted hours.
New Business	
Renaming of wings in new build	Suggestions were for local family names or wine varieties. The existing wings to remain alphabetical to avoid confusion.
Maintenance Leave.	A new maintenance person has been contracted to work with John 3 days a week.
Suggestion for Gift Shop.	Supply Dove Soap.
Next Meeting Thursday 5 th of November 10-30 am in the Chapel	