



Annual Report 1819





Barossa Village is a community owned, not for profit organisation, providing aged care services to the Barossa region since 1964.

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CEO, Simon Newbold and
Chairman, John Angas

**“When we tell
people to do their
jobs, we get workers.
When we trust
people to get the
job done, we get
leaders.”**

Simon Sinek

**As Chair of Barossa
Village it gives me great
pleasure to present the
Annual report for 2018-
19, a year that can only
be described as one of
considerable change,
challenges and stress.**

Chairman's Report

With the Royal Commission into the aged care Industry well underway, no doubt there will be more change and challenges ahead of us.

It has been another successful year for Barossa Village with continued growth, innovation and diversification being the focus. We have constructed another eight premium independent living units in Angaston, designed and built two disability houses in Nuriootpa and developed partnerships with BBBFM and Lutheran Disability Services.

Importantly, we have created more jobs for local people in the community. We have added five staff to our Community Care Team, expanded our gardening and maintenance team

by another two and have appointed a General Manager to drive service delivery.

Due to continued demand in retirement living, home care and residential care, we continue to invest in strategic infrastructure incorporating people, technology and property. This will continue in the coming years as we have committed to expanding our residential aged care facility by another 19 beds, constructing a purpose built hydrotherapy pool located in our Allied Health Centre in Nuriootpa, and more independent living units, all being completed over the next 18 months.

The total capital expenditure required for these projects will be over

\$7.1m and fortunately we have secured \$3.4m in grant funding from the federal government. This partnership will ensure that we can continue to meet the needs of older people in the provision of high quality affordable care for not only this generation, but many more generations to come.

In addition to the future strategic direction and the growth strategy, the areas of formation, governance, compliance, risk management, financial performance, succession planning and partnerships were key priorities of focus for the Board in the 2018-19 financial year.

The Board said a sad farewell to Peter Rosenberg who passed away during the year. Peter enjoyed his many years on the Board and

left a lasting positive legacy. We also said goodbye to Kevin Renshaw who resigned for personal reasons, however we also welcomed Barbara Storey who has joined our Board.

Finally, thank you to our CEO, Simon Newbold, General Manager, Matt Kowald and the Leadership Team for continually driving exceptional clinical care and lifestyle experiences. I would also like to thank all our employees and volunteers, our contractors and partners who continually support us in delivering on our philosophy and purpose.

John Angas,
Chairman



Julie Masters, Volunteer, with Ray Teusner, Home Care Package client



CEO, Simon Newbold

“If you’re walking down the right path and you’re willing to keep walking, eventually you’ll make progress.”

Barack Obama

The role of Chief Executive can be seen as straightforward; guarantee we have the right strategy; build the best team to execute the strategy and be the primary internal and external communicator for the organisation.

CEO’s Report

With the Royal Commission into Aged Care identifying many instances of substandard care and appalling behaviour by some providers and the lack of funding by government, it would be easy to just look inward and not be courageous to identify and grab wonderful opportunities.

In 2016 Barossa Village embarked on a bold strategic plan based on three strategic objectives; expand every area of our integrated care business, build a financial position for long term financial sustainability and create an effective and efficient workforce. We then set 13 key priorities to underpin our strategic plan.

I am pleased to say that we have been successful in having achieving all 13 key priorities within the three year timeframe.

Many achievements were realised during the financial year, including the construction of new premium independent units and two disability houses, expanding our home care and home support service and generating new jobs for local people through direct employment, volunteering and contracting.

The Board and management are now planning for the future which will see Barossa Village continue to grow to meet the needs of the elderly in our community. We have secured \$3.4m in funding to expand our aged care facility by 19 beds and to build a hydrotherapy pool over the next 18 months.

Barossa Village is committed to excellence at all levels. We are

excited about investing in infrastructure that will be innovative and leading edge, and inspire people to engage with us. Through the provision of accommodation and services that are integrated, person centered and affordable, we are creating an environment where our residents and clients can engage with their communities and live a better life.

I truly believe through the hard work of our wonderful staff and volunteers, that Barossa Village is a leader and will continue to create exceptional experiences for everyone who engages with us.

I would also like to recognise and thank the Board for their support and guidance over the year. Your leadership, passion

and commitment to our services is outstanding.

Finally, may I say that Barossa Village is an incredible organisation that provides care to our wonderful residents and clients. Thank you for choosing Barossa Village.

Simon Newbold,
Chief Executive Officer



Jodie Harris, Administration



Matt Kowald, General Manager, Residential Care Services, Tony Pasin MP and CEO, Simon Newbold

Barossa Village was announced as a successful recipient of two major government grants, helping to further grow and integrate our delivery of aged care services to the Barossa region.

As part of the Building Better Regions Fund, administered by the state government, Barossa Village received a \$400,000 grant for the construction of a hydrotherapy pool. This project will deliver a much needed purpose built hydrotherapy pool to our region, for use by residents and clients of Barossa Village and the broader Barossa community.

New Developments

To be constructed adjoining the existing Mary Plush Allied Health Centre, this project will complete the Atze Parade precinct.

Barossa Village also successfully applied for 19 bed licences and \$3m to build these beds within the latest Aged Care Approvals Round. The focus of this project will be the delivery of respite and dementia care.

These grants will help meet the complex needs of the growing ageing population in our community and create job opportunities across multiple community organisations, including the disability, aged and medical sectors.

Tony Pasin MP, Federal Member for Barker, visited Barossa Village in March, to announce the funding.

There are also plans for a purpose built respite wing to accommodate seven residents and be staffed separately. The aim is to offer additional assessment and support to transition people into residential care, or provide restorative assistance to get people back into their communities. With growing numbers of community packages, this service will become increasingly important to Barossa Village and the wider community for supporting people to live where they choose.

Plans also include a dedicated dementia wing functioning as a small house for up to seven residents. This concept is in line with current research and understanding of the best way to accommodate people living with dementia and

increased behaviours of concern. The current Memory Support Unit will continue to provide dementia care for those who require prompts as they go about their lives, while the planned dementia wing will focus on assisting those who need higher levels of support.

Photos courtesy of The Barossa Herald.



Tony Pasin MP, Simon Newbold, CEO, Matt Kowald, General Manager, Residential Care Services, Independent Living Unit Residents, Ian and Barbara Ross, with staff from Countrywide Physiotherapy



Barbara Emmel, Independent Living Unit resident

Independent Living Unit Sales

Quality of design and finishes and an attractive price point led to a high level of enquiries during the construction phase, and into the completion of our eight unit development in Angaston. This was supported by an active marketing campaign.

Designed and constructed by local firms JBG Architects and Underwood Builders, these three bedroom, two bathroom units appealed to clients in the Barossa, Adelaide, regional South Australia and interstate.

Independent Living

Completed in early May, to schedule, all units were sold by June.

These units are indicative of what clients expect at a \$300,000+ price point; spacious layout, high end finishes, energy efficiency, low maintenance gardens and good design to support their active lifestyle.

This approach carries through to our unit refurbishments. Our older units, particularly in the Scholz Avenue/ Penrice Road precinct, are gradually being upgraded. Working to a 90 day turnaround, interiors are generally gutted, with installation of custom designed kitchens, bathrooms and laundries. Gardens and outdoor areas are landscaped. Clients see these units as a stylish, affordable option for their retirement lifestyle,

priced from \$165,000 for a one bedroom unit, through to \$280,000 for three bedrooms.

In 2018/19, Barossa Village sold 17 ILUs including, three supported accommodation units.

Integrated Care Model

The introduction of our Integrated Care model means understanding, designing and adapting supports to meet a resident's individual needs. Our ongoing aim is to provide the resident with peace of mind and choices to feel reassured they are living within a community that truly has people at their heart and allows them to retire with confidence.

Through our Integrated Care Development

Coordinator, residents can access assistance with managing the setup of in home equipment, IT support, organising utilities and liaising with service providers.

Regular visits can be made to residents in their own home to provide support with My Aged Care, Advanced Care Directives and emergency planning. Residents also benefit from information sessions held at the Joy Rice Centre to ensure they are kept up to date on a wide range of issues.

A growing social program offers complimentary activities including the Mens' Group, Friday Movie Nights, monthly Happy Hours and an Artisans Market. A "Drop In" centre with a library opened earlier in the year and the development of our Community Courtyard

will add to these facilities.

For a nominal fee, (subsidised by the Government if eligible) weekly activities are facilitated at the Joy Rice Centre, coordinated by our Lifestyles team. Several social groups attend excursions or enjoy various activities at the centre, including our popular Friday Café Lunch held each week.

Maintenance

2018/2019 has been a time of ups and downs but overall there has been some fantastic outcomes.

The level of positive feedback has been steadily increasing and we are always looking forward to improvement to our service delivery. With a stabilised workforce it will be easier to plan projects for refurbishments of

both units and gardens. Over the past few years gardens have suffered due to lack of rain and we are now looking at drought tolerant options, better watering systems and more frequent management.

Our external repainting program is underway, with more units repainted than ever before. Assessments of units have been completed and a priority list established. We plan to have caught up with external painting by mid 2024.

The next 12 months will be focused on the management of our programs using technology, and scheduling for all areas of Gardening, Maintenance and Building Services. It will be an exciting time as we explore the horizons ahead.



Tanya Hobby, Diversional Therapist
with resident Winnie Rasmus

Dementia Care

Barossa Village endeavours to give purpose and dignity to the lives of people who are living with dementia, and to offer support for their family and friends. Our staff are empowered and challenged to give of themselves and create environments that are much more than just a space to live, but a place where people can live safely and with purpose.

In the last 12 months Barossa Village has experienced many challenges in delivering dementia care services,

Assisted Living

however this has resulted in the development of better systems and more resilient staff. A highlight has been the introduction of relationship based care. This gives staff permission to think about their actions and look for opportunities to consider the activities of their day as more than just tasks. It is acknowledging that sitting and reminiscing with a resident is equally important as providing personal care.

Dementia Care Education and Training has been a focus for staff at the Residency over the last 12 months. This included the virtual reality training program, Enabling Edie, and four sessions with Dementia Training Australia which was also offered to families of our residents. We also engaged with consultants Dementia Detailing, who

provided hands on, real time support in managing issues and training for staff in our Memory Support Unit.

Dementia Detailing introduced staff to the techniques and methodologies of Teepa Snow, a leading dementia care trainer and consultant. Nine staff from the Residency attended a session in Adelaide facilitated by Teepa. Her energy and enthusiasm for delivering better care for people living with dementia was shared among our team and will shape the next 12 months of our education programs.

On Site Visits

During the last 12 months Barossa Village received two spot visits by the Australian Aged Care Quality Agency (AACQA).

These spot visits, with a focus on Behaviour Management of residents living with dementia, are a recommendation of the Royal Commission into Aged Care and how the Department conducts itself in the wake of Oakden.

The outcome of these visits required Barossa Village to demonstrate how we are managing behaviours to provide quality care and a safe living environment for our residents. We approached each visit as a learning experience, enhancing systems and processes to assist us transition into a better level of service for our residents, with key improvements including the introduction of a dementia champion nurse and improved reporting of behaviours.

New Aged Care Quality Standards

Leading up to the introduction of the new Aged Care Quality Standards on July 1 2019, significant work was undertaken to ensure documentation, policies and procedures supported the requirements of the new standards. Education was provided to inform staff and residents about the impact of these standards on care delivery and outcomes.

Significant changes are in the way we manage clinical governance, how we acknowledge and manage risk for our residents and how we encourage residents to live the best life they can. This is known as supported decision making.



Resident, Rina Tarca



Robyn Voigt, Personal Carer and
Chris Mahlberg, Lifestyle Assistant

“If everyone is moving forward together, then success takes care of itself.”

Henry Ford

The passion and care demonstrated by the people who work at Barossa Village bring our purpose “people at our heart” to life.

Each and every day our staff across the organisation enrich the lives of people in need, within a quality framework.

Staff

Striving for something greater is about pursuing excellence each day and aspiring to greater heights; in our provision of person-centred care, maintenance and gardening services, or working in our business operations.

It is about improving and enhancing our workforce, pursuing more efficient facilities, driving better systems and practices, and delivering an outstanding safety performance.

We endeavor to achieve excellence across the organisation by continuing to invest in our leadership programs and actively promoting our organisational values to staff, with a commitment to our residents and clients above all else. Through these efforts, we are

driving and inspiring a success based culture that underpins the behaviours required to build effective teams which encourage and support each other.

Looking to the future, Barossa Village is investing in clinical governance standards and technology to help staff meet the changing needs of our residents and clients.

Reaching goals and achieving success is always the result of hard work and we have made available to Barossa Village, staff, wellness programs, EAP, early intervention and prevention support, which are facilitated by financial support for some professional services.

Of course every achievement would not be possible without

the commitment, determination, professionalism and enthusiasm of our employees, contractors and volunteers. The compassion and quality of care we aspire to achieve is not a product of the bricks and mortar of our workplace, or the technology we use, however grateful we are for both. They are a product of over 260 extraordinary people who work together and live out our shared values in often unheralded ways.

Across Barossa Village, in residential care, retirement living, home care and corporate services, our strategy continues to strengthen and grow our operations so that more and more older people in our community can know and benefit from our care and support.



Jenny Fairey, Quality Coordinator, Kristy McMartin, Home Care Support Officer, Fiona Rogers, Care Coordinator, Rosie Ward, Care Coordinator, Carol Chipman, Reception



Julie Cartwright, Lifestyles Manager and Rachel Porter, Artist

Vice Regal Visit

To celebrate and recognise community partnerships and volunteering at Barossa Village, His Excellency, the Honourable Hieu Van Le, Governor of South Australia, and Mrs Le, attended this year's staff and volunteering recognition dinner and officially opened the BBBFM studios in the Arthur and Gladys Reusch Community Centre.

Our recognition dinner is held each year to acknowledge years of service to Barossa Village. This year, staff and volunteers were

Community Engagement

presented with awards for five, 10, 15, 20, 25 and 35 years of service. Around 150 people attended the dinner, held at the Vine Inn, including members of the Board who met privately with His Excellency and Mrs Le before dinner.

His Excellency presented the awards for 15, 20 25 and 35 years of service to Trish Price, HR/Payroll, Julie Spencer, Personal Carer, Teresa Schiller, Administration Officer and Chris Ihms, Laundry Attendant.

Prior to dinner, the Vice-Regal couple attended the official opening of BBBFM's new studio in the Arthur and Gladys Reusch Community Centre. His Excellency generously agreed to participate in an interview live and on-air during his visit, while Mrs Le mingled with invited guests.

Barossa Village appreciated the time given so kindly by His Excellency and Mrs Le to attend and participate in both events.

Barossa Vintage Festival

As a community owned organisation, it is valuable for Barossa Village to partner with community organisations and events, and the Barossa Vintage Festival Parade is one of the region's largest and oldest community events.

With perfect weather for the six kilometre trek from Nuriootpa to Tanunda, a cavalcade of 14 fleet cars, utes and buses represented the Barossa Village brand. Staff and their families, volunteers and ILU residents joined the Barossa Village fleet, receiving a heart-warming response and applause from onlookers.

We look forward to participating in the 2021 Festival Parade.

Foundation Barossa

An unused space at the rear of The Lodge will be transformed into a Community Courtyard for independent living clients, community lifestyle groups, visitors and volunteers.

Part of the transformation of this space will be a mural depicting Barossa heritage and lifestyle, by local artist Rachel Porter. A qualified Diversional Therapist, Rachel also created a mural for the Memory Support Unit at the Residency and has a good understanding of the needs of our clients.

To help fund Rachel's work, Barossa Village successfully applied for a community grant through local philanthropic

organisation, Foundation Barossa. Available to charitable organisations for projects that reflect, inclusiveness, citizenship, heritage, community development and environment, funds were awarded to projects up to \$5,000.

Lifestyles Manager, Julie Cartwright and Rachel attended a presentation event held by Foundation Barossa at the Jam Factory, in the Seppeltsfield Wines precinct.

Partnerships with local schools

Opportunities for building intergenerational connections between clients, residents and school students are available through partnerships with local schools. Students participate in volunteering



Lissie Amsberg, Independent Living Unit Resident, with students from Faith Lutheran College

and work experience with some students looking to create pathways into aged care as a career.

Students studying history at Faith Lutheran College experienced a first hand account of growing up in Germany during World War 2, by ILU resident Lissie Amsberg. Year 10 History students, Year 12 students and a large contingent of staff including the school's principal attended Lissie's talk. The students were tasked with recounting Lissie's visit and they were all inspired and moved by her life story.



Michelle Hopkins, Gardening and
Brad Janetski, Gardening

Barossa Village enjoyed another financially successful year during the F2018/19 period.

Revenue and expenditure continued to grow and was in line with expectation, producing an operational surplus of \$995,000 after recognising depreciation expense of \$1,360,000, providing a full year operating cash surplus of \$2,355,000. This has provided a solid financial platform to allow for continued investment into our services, property infrastructure, technology and our people.

Operations & Infrastructure

Growth across all areas of our business generated an increase in revenue of 8% from last year. We retired \$197,750 of debt and increased our invested funds by \$3,310,000 to \$8,060,000.

This year we have continued planning for future strategic opportunities, by applying for and receiving \$3.4m in federal government grants (not yet received) to expand our residential aged care facility by 19 additional beds and our Allied Health Centre to incorporate a state of the art hydrotherapy pool at a total investment of \$7.1m.

The licensing of 17 ILUs provided a net cash inflow of \$2,893,000 which was re-invested to construct eight new premium ILUs in Angaston. The

sales of these units will generate \$2,640,000 in cash that will increase our invested funds and allow Barossa Village to fund the construction of the hydrotherapy pool and 19 bed expansion over the next 18 months.

The next 12 months will continue to be financially challenging due to the lack of funding for residential care, however we are investing in systems and practices to ensure we are appropriately funded that will further enhance our bottom line performance.

With our quality care philosophy, where we have increased our nursing hours, the Residency will again be financially supported by the organisation until government funding

increases in line with inflationary costs.

Notwithstanding the challenges, with a strong balance sheet, continued operating surpluses and many ILUs ready for licensing, our expected cash reserves will increase to \$12m next year and to \$16m the year after.

We will continue to market all areas of our business and invest in property infrastructure that is strategic and diverse, which will generate ongoing surpluses for supporting many more older people in our community.

Marketing

“Creating Independence, not losing it...” was the theme that underpinned marketing activities during 2018/19, working with the

framework of the “new narrative”.

Advertising campaigns were executed in regional media across Barossa, Light and Gawler markets, driven by a fresh new look to drive ILU Sales and Home Care Packages.

Barossa Village attended “Ageing in Style” Expos in Gawler, Kapunda, Two Wells and Nuriootpa. We also attended the Disability, Ageing and Lifestyle Expo at the Wayville Showgrounds in Adelaide.

Branding continued to be rolled out across marketing collateral and signage at all sites and ILU clusters. Planning began for the development of a new digital strategy, which will see an overhaul of the Barossa Village website and digital assets.

2018/2019 Snapshot

Revenue
\$16,960,000

↑ 8%

Property Assets
\$60,455,000

↑ 6%

Operating Surplus
\$995,000

↓ 3%

Home Care
Packages
115

↑ 17%

Volunteers
121

↑ 17%

Staff
204

↑ 5%



Clare Pietsch, Community Care Team Leader

The Barossa Village Community Home Care Team has continued to expand over the past 12 months with a substantial increase in the number of Home Care Packages being provided.

This growth sparked the investigation of a new model of care to meet the growing needs of our clients in the community and at the Residency. Following brainstorming and collaboration, Barossa Village employed three Integrated Care Workers to provide in-home services to home care clients and to work alongside other care staff at the Residency.

Community Care

Previously in-home services were only provided by independent contractors.

This model of care meets the growing needs of home care recipients and enhances staffing levels at the Residency. It was also an opportunity to provide an integrated level of care to community clients entering the Residency for either respite or permanent care. The staff who were providing care to these clients in the home would be recognisable faces at the Residency, offering continuity of care and support.

The success of the model was quickly evident with a further two staff were employed in August.

Significant growth was also seen in the Commonwealth Home

Support Program (CHSP), with requests for domestic assistance and home maintenance being the greatest area of need. This program offers entry level services to help people continue managing these tasks at home with some assistance. It is about doing "with" clients rather than doing "for" clients.

The Community Care Team continues to offer support to people wanting assistance for navigating the My Aged Care system. This could be anything from information about My Aged Care up to providing support for clients accessing services through My Aged Care.

Home Care Packages - 115

Commonwealth Home Support Program clients - 206

Volunteering

Age is no barrier to volunteering.

Volunteers are amazing at any age and give willingly of their time and energy to brighten and bring pleasure to someone's day.

At Barossa Village our youngest volunteers are aged 7 and 9 years old and visit residents with their mum who is a registered volunteer. The opportunity for this intergenerational experience for both the children and the resident is an overwhelming success. They chat openly about school days with stories and drawings being exchanged.

School children around 12 years old volunteer their time after school for an hour to sit and help in many ways, making a

bracelet, gathering a Life Story or simply reminiscing.

The majority of our volunteers come from the retirement sector of our community. They assist Barossa Village by providing transport to and from Community Lifestyle programs in, running our café at the Residency, providing much needed individual social support, assisting with our art and craft programs, and helping with activities within the Lifestyle programs for our clients in residential care and living independently in the Barossa Village community.

Barossa Village partners with Faith Lutheran College, Lutheran Community Visitors Scheme, the Red Cross Shop and Barossa Library.



Noel, Jelly, Volunteers, with Sandra Atkinson, Resident



Volunteers from Faith Lutheran College



Residents Janet Lock, Val Brinkely and May Carter with Sandra Hage, Clinical Administration Support

Resident Representative Group

This group meets monthly at the Residency with the purpose of being informed and providing opportunities for directly communicating with Barossa Village management and relevant stakeholders.

Barossa Village promotes and seeks opportunities for residents to be involved in the provision of their individual lifestyle needs and issues relating to delivery of services. At the request of the group, a staff member from each department of the Residency attends

Committees

these meetings. The group identifies issues affecting them, proposing resident centred solutions, contributing to organisational improvement.

Outcomes have included changes to the complaints process, End of Life procedures and In Memory notifications. Significant input has been made into menu selections, new furnishings and programming of special events. Guest speakers this year included ARAS and The Public Trustee.

Barossa Village acknowledges the importance of consulting with its residents about their needs, satisfaction with services, policies, structures and programs.

Julie Cartwright,
Lifestyle Manager

Barossa Village Residents Association

Bi-monthly meetings of the Residents' Association have been well attended by Cluster representatives in the last 12 months. Committee members wish to thank Tom Herring, Integrated Care Development Coordinator, for the work he does with ILU residents, solving many problems and building within us a caring community.

Some of the issues frequently raised at meetings have begun to be actioned this year. The external repainting of the units identified in an audit as most in need has begun. This is a continuing and never-ending task, the ideal being that repainting should occur every 10 years.

It is well known that physical exercise, mental stimulation and social interaction enhance positive ageing. Barossa Village now provides many avenues for the latter. We are pleased to support Tom, other staff and volunteers in the monthly Thursday Happy Hour, fortnightly Friday movie night, Men's Group and the occasional valuable Information Sessions. It is hoped that in the next 12 months the library will find a more accessible home.

**Carmel Devonish,
Secretary, BVRA.**

Barossa Village Ladies Auxiliary

This year we celebrated 50 years of fundraising for the Residents of the present Village and initially at the Joy Rice Centre. Over this period, raffle tickets sales,

fundraisers, and catering events have raised much needed funds. With ladies now working more and longer, the Auxiliary seeks new members to assist with fundraising, however, we continue with our dedicated current members.

This year's major fundraiser was again the May Luncheon/Fashion Parade/Monster Raffle. Many thanks must go to Marilyn and Darry Wohlers who again donated first prize in the raffle of a recliner chair, for their continued support over the years.

Our inaugural September Spring Afternoon Tea, held at and catered by The Vine Inn proved to be very successful and we plan to hold another Afternoon Tea.

Carpet Court donated the major raffle prize and we thank them for their generosity.

A huge thank you to the Barossa community, local businesses and wineries for their continued support of donations and vouchers for our raffles over the years. Special mention to the Vine Inn for their support in various ways. Well done to all.

Matt Kowald attends Auxiliary meetings with his never ending "wish list" for the Residency, which we aim to assist, funds permitting.

We meet on the first Monday of each month at the Joy Rice Centre, 1.30pm and new members are welcome.

**Noelene Thomson,
Minutes Secretary**

Board Members



John Angas, Chair

John joined the Board in 2006 and was appointed Chairman in 2008. He has a Diploma in Farm Management and is married to Jan. Together, they run their historic family property, Hutton Vale near Angaston. Their farm business includes wine, lamb, vegetables and artisan products. John is also an elected member of The Barossa Council.



David Quodling

Appointed in 2012, David has extensive experience in community services through the Rotary Club of Australia and as a former Board member of Barossa Enterprises. Now retired and living in Nuriootpa, David's career included middle management in industry and over 20 years as a secondary school teacher. David's wife Sophie was a former Director of Nursing with Barossa Village.



Peter Heuzenroeder

Appointed in 2013, Peter has 50 years experience as a practicing lawyer until retiring as Principal of his law firm in Tanunda. Peter's many community contributions to the Barossa include service on the Boards of the Historical Trust, Barossa Area Health Service, the International Barossa Music Festival and representing the Barossa on the central board of Country Arts SA.



Trudy Vaughan

Trudy joined the Board in 2014. She is employed within Country Health SA and is experienced as a Registered Nurse and managing nursing staff. In 2010 Trudy was recognised with a Nursing Excellence Award for promoting Advanced Care Planning across South Australia's public and private health care sectors, including aged care facilities. She is Chair of the Board's Clinical Governance sub-committee.



Mark George

Mark joined the board of Barossa Village in 2017 having worked as an educator, teaching Mathematics and Information Technology for 38 years. He also worked in the IT industry for 10 years as a Network Engineer and is now retired and living in Nuriootpa. Mark enjoys being a member of numerous sporting committees, including cricket, football and golf in several country regions.



Sally Collings

Sally moved to the Barossa in 1994 as a cadet journalist with The Barossa Herald. Since then, she has worked as an editor for magazines and newspapers and provided communication services to the Ahrens Group, Orlando Wyndham (now Pernod Ricard Wines), BAE Systems Australia, the CMV Group, the Detmold Group and The Barossa Cellar. Sally has researched and written several company histories.

Board Members



Barbara Storey

Barbara joined the Board of Barossa Village in 2018. A New Yorker, she moved to the Barossa with her Australian husband, Brian, running a conference and event business with Brian, before managing three Barossa Vintage Festivals. She was also Manager, Communications and Promotions for Barossa Grape & Wine Association and was recognised as a Baron of the Barossa in 2009 for her services to the Barossa's tourism industry.

Executive Management



Simon Newbold, CEO

MBA; BAcc; CPA; GAICD



Matt Kowald, General Manager, Residential Care Services

M CICSci; BNgPrac



“

All of our family want to let you know how much we appreciated you and your staff's wonderful, loving care you gave to Dad and our family.”

“

I wanted to say what wonderful service you give here. Over and above.”

“

Thank you to the gardeners for the great work they have done. I am overwhelmed by how polite and kind they are.”

“

I would like to give my gardener a big tick. He keeps me sane and allows me to stay in my own home. I am over 80 and alone on acres.”



Barossa Village

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csreception@barossavillage.org

Retirement Living & Community Care

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Nuriootpa SA 5355

Residential Care

9 Atze Pde

Nuriootpa SA 5355

PO Box 531

Nuriootpa SA 5355