

Chairperson: Matt Kowald **Minute Secretary:** Maggie Hughes
Residents: Doris Kubich, Marg Cooper, Bob King, Jennie Presser, May Carter, Marj Kennedy, Janet Lock,
Staff: Ben, Tania,
Apologies: Admin, Catering.
Family Members : Rhonda Smith

Business arising from Minutes.	Action:
Food Quality and choices,	Chips now better traditional shape better, Sausages from new supplier. Onion soup off the menu.
Gardens	Rose pruning completed and mistletoe removed from trees. Mulching recommended to improve tree health.
Cleaning and updating of outdoor furniture.	To be put on regular cleaning schedule. Thanks extended to Rhonda for memorial benches.
Purchase of new dining tables	On agenda, looking at options.
Childs Play will be back in September	Lifestyle programs will depend on the situation with the COVID 19 Virus in S.A
Ladies Auxiliary	Raffle draw completed, uncertain about future fund raising, local Op. Shop may provide new ways for fundraising.
Ben update on residents suggestions for rooms in new wing. Hydro Pool update.	Most of the suggestions have been discussed with the architects and will be include in new plans. Roof trusses in place for the pool and progress continues.
General Consumer Feedback	
Call bells not being answered in reasonable time and call system problems	New System is due for installation and will operate more efficiently.
Issues with waste management and recycling of bottles and cans blowing around the area.	Bin needs to be easier for staff to access due to heavy lid causing shoulder injuries.
Staffing numbers queried	Matt assured members that B.V has a higher staff\resident ratio than most care facilities. Sick leave is harder to cover due to COVID restrictions on agency staff.
New Business	
Terms of Reference Distributed	No changes required
Lightweight Blankets	Available sample shown to members
Family Representative Meeting	MSU 18 th August
Next Meeting Thursday September 3 rd 10-30 am in the Chapel	